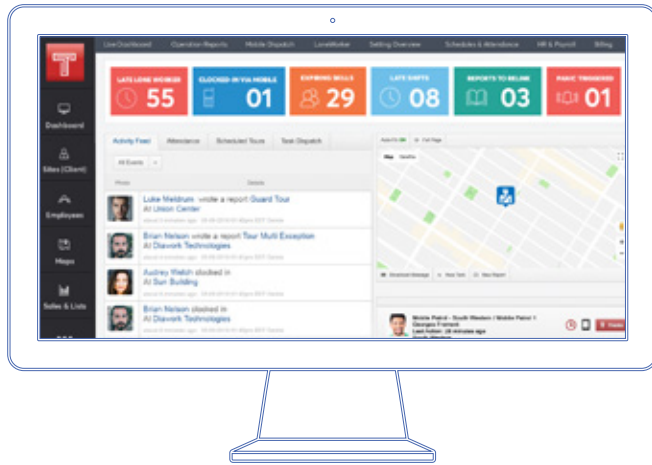Manage your security, follow the progress of your guards, and provide accurate and timely incident reporting

GUARDING SUITE

TRACKTIK

Incident Reporting Module

Make incident reporting easy and get insight into your security operations.

Use customizable incident report templates to make reporting quick and easy for your guards. Incident reports are sent in real time and tracked historically so you can use the data to make effective changes to your operations and your guard tours while providing insight to your customers.
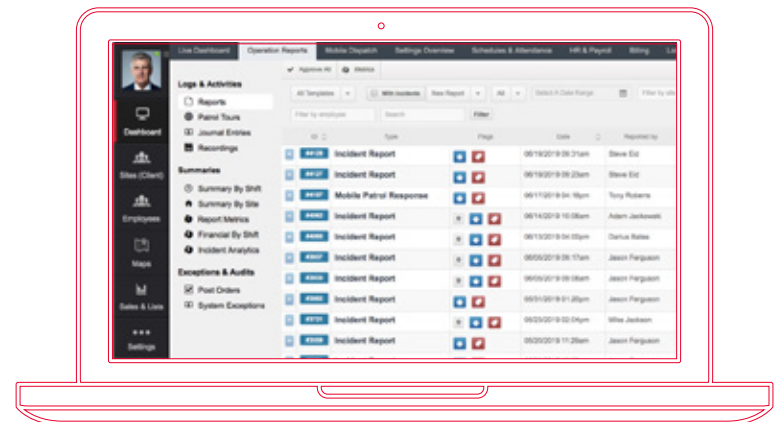
Guard Tour Module

Set up a guard tour and track your guards' progress in real time.

With the Guard Tour module, you can establish checkpoints that prompt your guards to perform actions such as reporting, time stamping or recording, so your guards always know what to do. From the live dashboard you can track your guards' tour completion, making sure you're satisfying the needs of your stakeholders.

Guard Tour Module

Get the right guard to the right place, at the right time

Use the Guard Tour Module to establish a guard tour - make sure checkpoints are covered easily, properly and on schedule.

- Tour & checkpoint scheduling options
- SMS and email notifications with ad hoc tasks
- Checkpoint actions
- Multiple checkpoint types (NFC tokens, Barcodes, QR Codes, Aztec, GPS)

Establish allowable and restricted zones with geofencing

Make sure your guards haven't left their post or entered prohibited zones.

- Create allowed and restricted areas to respect your clients' needs
- SMS and email notifications when entering and exiting geofenced zones
- Geofencing permits more accurate and timely incident response

Follow the progress of your guards

Keep track of your guard tour completion to make sure you're meeting your client's needs.

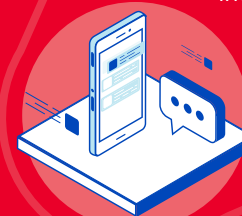- Live dashboard with dynamic map
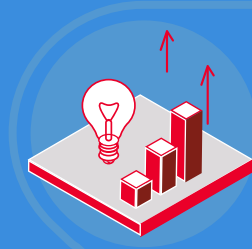- GPS tracking
- GPS & geocoded checkpoints

Communicate with your front-line staff

Bridge the gap between your officers and your back-end with communication tools.

- Post order acknowledgement
- Lone worker safety
- Message board

Incident Reporting Module

Use analytics and operational reports to improve your operations

Access Incident Report data and analytics to improve the distribution of your resources.

- Analytics organized by incidents, customer, guard, date, time of day
- Mobile dispatch analytics
- Summaries by shift and by site

Demonstrate your added value

Automatically generate reports to support your security operations and show its added value to your customers.

- Customizable reporting exports
- Branding options (company and customer logos)
- GPS location capture and multimedia items when completing reports

Capture and send accurate and timely information in your incident reports

Simplify your guards' incident reporting and get information to the right people with ready-to-go templates on the mobile app.

- Customizable report templates and incident categories
- Incident severity levels and incident type sub-forms
- Add multimedia to reports for richer and better reports

SAMSUNG

TRACKTIK

Vehicle Accident Report

Identify damages on vehicle 1

Picture #1 of vehicle 1

Picture #2 of vehicle 1

Picture #3 of vehicle 1

Picture #4 of vehicle 1

Comments from driver #1

Leading Security Workforce Management Software

TrackTik's market-leading security workforce management software channels the power of data, analytics and automation to help improve security operations. By delivering precision and value, this innovative software optimizes security operations in one platform.

Guarding Suite

| Incident Reporting | Live Dashboard | Guard Tour | Client Portal | Dynamic Tracking | Trends & Analytics | Guard Tools |

Mobile Suite

| Runsheets | Route Optimization | Patrol | Dispatch |

Back Office Suite

| Scheduling & Attendance | Contracting & Invoicing | Payroll & Accounting | Business Intelligence |

Contact us to achieve your vision of security

TRACK TIK