Manage your security, follow the progress of your security officers, and provide accurate and timely incident reporting

SECURITY OPERATIONS

TRACKTIK



Guard Tour Module

Set up a guard tour and track your guards' progress in real time.

With the Guard Tour module, you can establish checkpoints that prompt your officers to perform actions such as reporting, time stamping or recording, so your officers always know what to do. From the live dashboard you can track your tour completion, making sure you're satisfying the needs of your stakeholders.

Incident Reporting Module

Make incident reporting easy and get insight into your security operations.

Use customizable incident report templates to make reporting quick and easy for your guards. Incident reports are sent in real time and tracked historically so you can use the data to make effective changes to your operations and your tour while providing insight to your customers.



Guard Tour Module



Get the right guard to the right place, at the right time

Use the Guard Tour Module to establish a guard tour - make sure checkpoints are covered easily, properly and on schedule.

- Tour & checkpoint scheduling options
- SMS and email notifications with ad hoc tasks
- Checkpoint actions
- Multiple checkpoint types (NFC tokens, Barcodes, QR Codes, Aztec, GPS)



Follow the progress of your security officers

Keep track of your guard tour completion to make sure you're meeting your client's needs.

- Live dashboard with dynamic map
- GPS tracking
- GPS & geocoded checkpoints



Establish allowable and restricted zones with geofencing

Make sure your officers haven't left their post or entered prohibited zones.

- Create allowed and restricted areas to respect your clients' needs
- SMS and email notifications when entering and exiting geofenced zones
- Geofencing permits more accurate and timely incident response



Communicate with your front-line staff

Bridge the gap between your officers and your back-end with communication tools.

- Post order acknowledgement
- Lone worker safety
- Message board

Incident Reporting Module



Use analytics and operational reports to improve your operations

Access Incident Report data and analytics to improve the distribution of your resources.

- Analytics organized by incidents, customer, security officer, date, time of day
- Mobile dispatch analytics
- Summaries by shift and by site





Capture and send accurate and timely information in your incident reports

Simplify your officers incident reporting and get information to the right people with ready-to-go templates on the mobile app.

- Customizable report templates and incident categories
- Incident severity levels and incident type sub-forms
- Add multimedia to reports for richer and better reports

Demonstrate your added value

Automatically generate reports to support your security operations and show its added value to vour customers.

Customizable reporting exports

Branding options (company and customer logos)

GPS location capture and multimedia items when





Leading Security Workforce Management Software

TrackTik's market-leading security workforce management software channels the power of data, analytics and automation to help improve security operations. By delivering precision and value, this innovative software optimizes security operations in one platform.





www.tracktik.com