

Cloud-Based Field Service Management Solutions for **Property Management Companies**

TrackTik is a cloud-based field service management software that helps solve property management operational, visibility, and reporting challenges. It enables you to document and communicate the day-to-day activities of field teams across different programs related to security, sanitation, maintenance, landscaping, and concierge services. It gives you real-time visibility of your operations; it provides you with powerful dashboards and reports that you can share with your stakeholders to demonstrate your team's value to the commercial, industrial, or residential properties you manage.

Here are just a few examples of how TrackTik can help property managers:

- ✓ Complete safety tours and inspections to verify the state of building equipment relating to elevators, fire extinguishers, and exit signs
- ✓ Ensure preventive maintenance checks are completed, and any repairs needed are assigned to a technician and completed
- ✓ Report on incidents such as indoor smoking, loitering or the presence of homeless people inside the property and around entrances
- ✓ Identify problem areas and allocate resources accordingly
- ✓ Ensure that common areas such as restrooms are regularly cleaned and sanitized
- ✓ Complete patrols and report on any potentially dangerous situation

Maximize Resources by Assigning Multiple Jobs to a Single Field Team Member

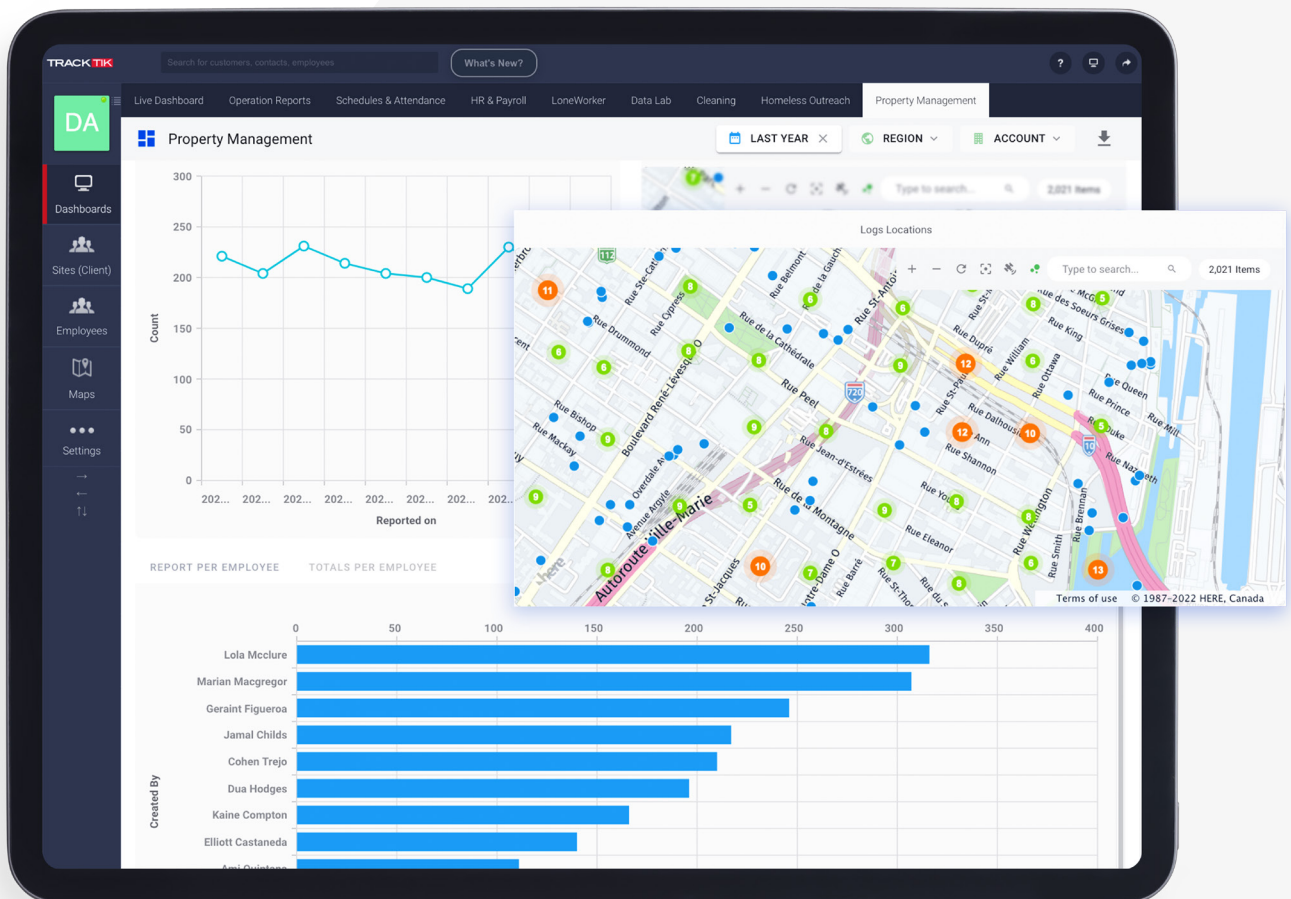
Consider assigning various jobs across multiple functions relating to the maintenance, security, and housekeeping of the property to optimize the time and productivity of your deskless workers. Using TrackTik's Service Delivery App, one team member can wear multiple hats by performing security tours, maintenance verifications, janitorial inspections, and more across your properties without wasting time filing paper reports or making phone calls to supervisors.



Equip Your Field Operations with a Field Service Management Solution that Gives You Real-Time Visibility

Go paperless and monitor every second of your field operations, track the live location of your team members, and capture the evidence of work performed. Give your team a tool to help them stay organized, feel connected, and respond faster to service requests.

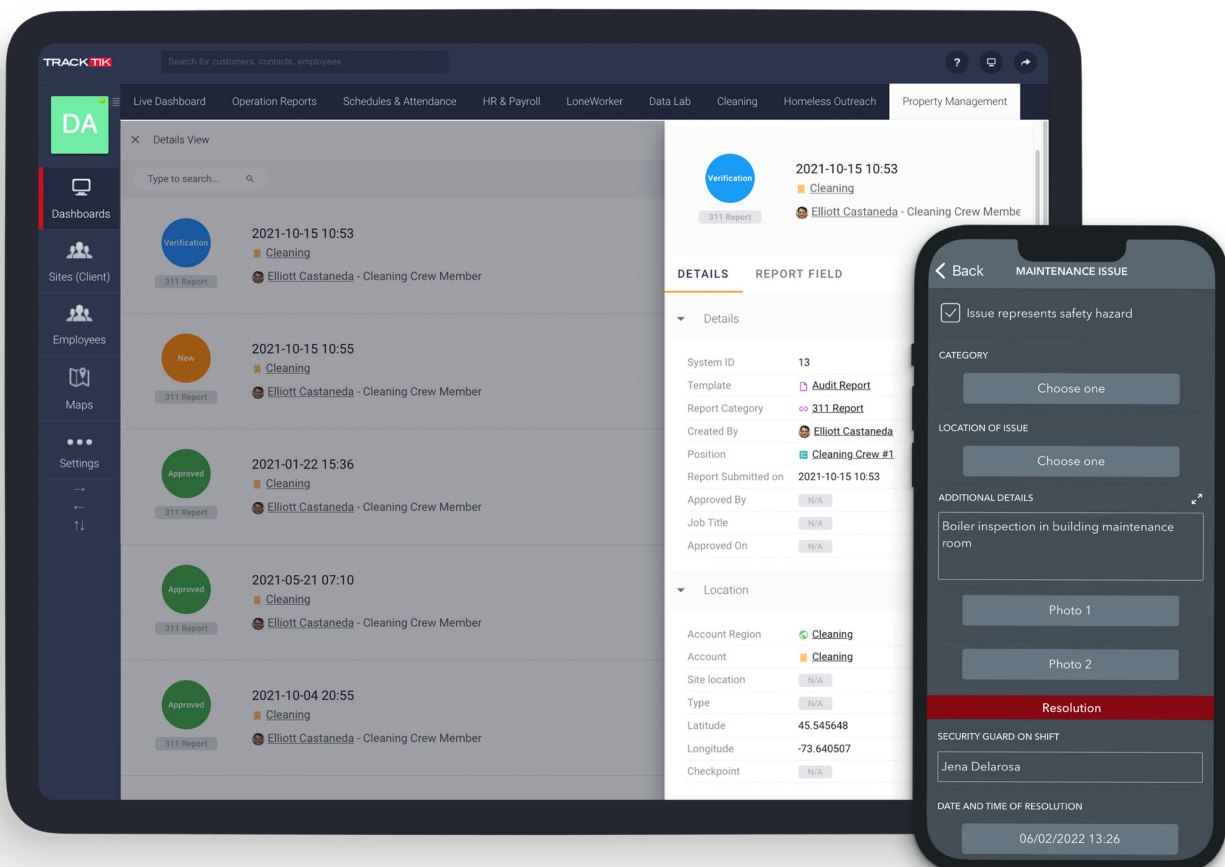
- ✓ Tours and checkpoints
- ✓ Message board to communicate with the field team
- ✓ Live activity dashboard to monitor your operations
- ✓ Daily activity reports

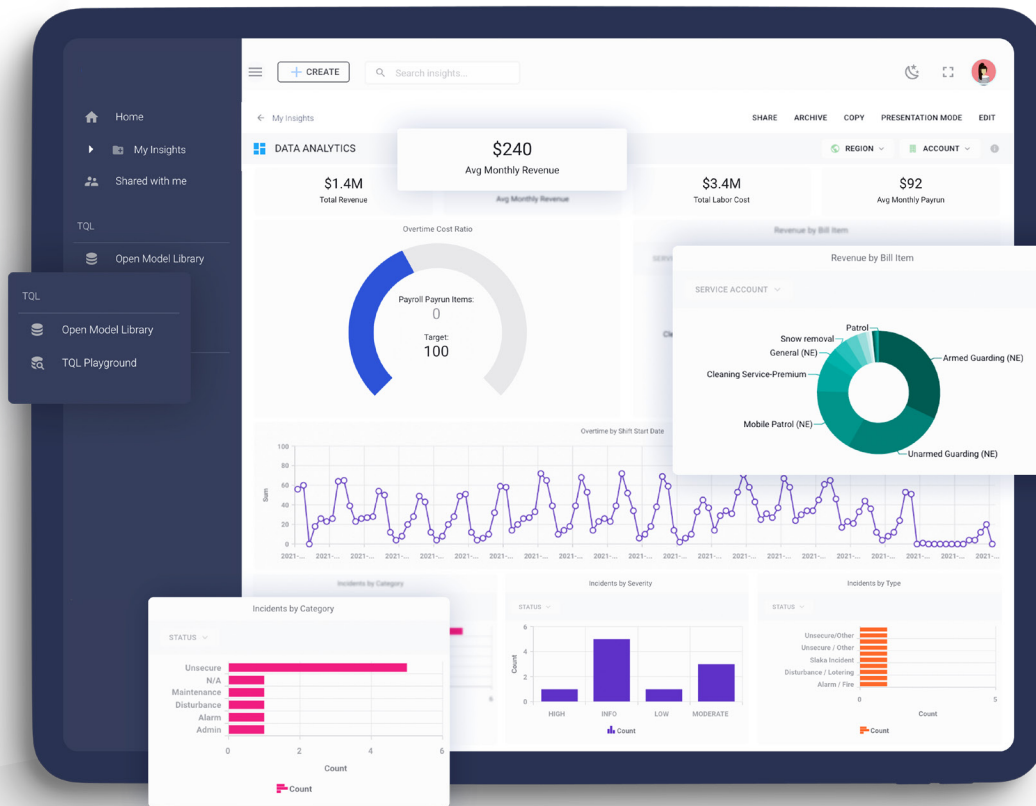


Leverage Custom Reporting to Cater to Your Business and Data Needs

Build reports aligned with your staff's tasks at each property, from security tours and incident reporting to completing cleaning chores and inspecting building equipment. Capture the correct details and provide indisputable evidence illustrating the impact and value of your security, cleaning, and maintenance programs on your properties.

- ✓ Document the work performed by your field teams with detailed custom reports such as building operations, maintenance, quality of life, safety and more
- ✓ Reduce liability by mitigating claims against you and providing accurate records to satisfy your compliance requirements





Gain Insights Using Data Lab-powered Dashboards for Analytics

Leverage analytics to identify trends and problem areas occurring on your properties so that you can allocate resources based on actual needs and justify your spending decisions. Build widgets that help you measure the impact of your security, cleaning, and maintenance programs and initiatives and download reports that you can share with your stakeholders.

TrackTik includes tools to help you allocate resources like:

- ✓ Customizable dashboards and widgets
- ✓ Drilldown tools
- ✓ Visualization tools
- ✓ Create and download reports in CSV and pdf format

Leverage Powerful Apps and Integrations from our Partner Ecosystem

TrackTik partners with best-in-class technology providers to augment our Field Service Workforce Management Platform, for smarter and more efficient property management.

Parking Management



Visitor Management



Remote Surveillance/Video Monitoring

LOCALSECURITY



Contact us to learn more about
how TrackTik can help you keep
your commercial, industrial, and
residential properties secure, clean,
and well-maintained.

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tracktik.com/property-management

About TrackTik

TrackTik was founded in 2013 and quickly established itself as a market leader with the mission to seamlessly connect humans, workflows, and systems to deliver a better way of working to the deskless workforce through relentless innovation and leading-edge software. Today, deskless workers represent 80% of the global workforce, and TrackTik strives to improve their lives by empowering them with thoughtful, cloud-based technology solutions, transforming the way they work. TrackTik's integrated suite of automated tools fluidly connects frontline operations and back-office management allowing managers to follow the progression of field workers, reduce manual tasks, lower cost, and demonstrate value. Headquartered in Montreal, Canada, with offices in the United Kingdom, TrackTik's seamless data-driven technology promotes operational efficiency and boosts deskless workers' productivity, job satisfaction, and retention. TrackTik manages more than 300,000 facilities worldwide.

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